

FAQs for P2P Promo 2023

What is a P2P transfer?

A P2P transfer is a transaction for which the origination and termination of the funds transfer is from one individual to another individual on the same platform – That is, a person-to person transaction, in this case G-Money.

What is the P2P promo about?

The P2P promo is a financial activity in which G-Money is waiving charges for the second and subsequent P2P transfers done daily.

Will all transfers on the day be free?

Almost all the daily transfers will be free. The only transfer for which the normal charge will pertain will be the first transfer for the day. This means that the more transactions you make in the day, the more you would benefit.

What exactly is the benefit to be enjoyed?

The benefit is that the fee you would ordinarily have paid will be waived, meaning you would have more funds marginally to transact with.

Who qualifies for this promotion?

Any G-Money customer doing a P2P transfer.

Does one have to take any initiative? For example, opt in or register by activating any short code before one can enjoy the benefits?

No, this is a gift to all G-Money customers for which one does not need to opt in. We are appreciating your loyalty to the brand. Simply transact!

How long will the promo run?

The promo will run for six (6) months. However, G-Money may decide to extend it beyond the deadline if we deem it fit to do so.

When will the promo start and when will it end?

It is expected to start in May, 2023 and end six months thereafter.

If I have a non-G-Money customer that I want to transact with and enjoy the promo, how can I do so?

You can ask the beneficiary to go to any GCB Branch or G-Money Agent to register or send him an 'invite a friend' request via your G-Money USSD. Do this by using the *422# and Selecting Option 8 (My Account) and then Option 6 (Invite a Friend) then follow the prompts.

If I transfer from my wallet to an organization or a Merchant's wallet, will I enjoy the freebie?

No. The transfer will have to be from your personal wallet to another personal G-Money wallet.

How can I get more information?

You can visit the G-Money website on www.g-money.com.gh, or contact our Contact Service center via customerservice@gcb.com.gh, **0302-246025; 0202111177; 0264270236**

Toll Free: 0800-422-422

WhatsApp: 0202-422-422